



## LETTER OF INTELLECTUAL PROPERTY DESTRUCTION

### NO RETURNS ACCEPTED PAST 30 DAYS FROM ORDER DATE

Sum Effect Software Inc., will not accept any returns after 30 days from date of purchase. It is the sole responsibility of the customer to return the following document completed and signed and be RECEIVED by Sum Effect Software, Inc. within 30 days of the purchase date. Email requests, faxes and/or phone calls for refunds will not be honored. You must fill out the form below to request a refund.

The following is a letter of destruction certifying that you have destroyed or never received any copies of \_\_\_\_\_ (software name ie digiSHOP, fireBLAST or chatFUSE) software you purchased from Sum Effect Software Inc. **Please print out this form, mail it FedEx Express Only (any other method such as first class mail or any other mail carrier such as USPS, UPS, Royal Mail, Canada Post, French Post, etc will NOT be accepted) to:**

Sum Effect Software Inc.  
Attn: Returns  
145 Southeast Pkwy  
Suite 100  
Franklin, TN 37064

Refund Policy: <http://support.sumeffect.com/returnpolicy.php>

#### **Refund Checklist:**

- 1) \_\_\_\_\_ (initial) I removed the software from my server and have deleted any copies I have received.**
- 2) \_\_\_\_\_ (initial) I will mail the refund via FedEx Express (only FedEx Express is accepted, any other forms will be DENIED).**
- 3) \_\_\_\_\_ (initial) Sum Effect Software, Inc. must receive this letter using FedEx Express within 30 days of my date of purchase otherwise the refund will be DENIED.**

The AGREEMENT (the "Agreement") is made and entered into by and between Sum Effect Software Inc., and \_\_\_\_\_(hereinafter "Customer") on this date\_\_\_\_\_.

The Customer agrees to take the necessary measures to delete and destroy the intellectual property described as: \_\_\_\_\_ software, order # \_\_\_\_\_ and order

date \_\_\_\_\_ licensed to the Customer for use under the terms of Sum Effect Software Inc., license agreement.

Sum Effect Software Inc., shall refund the purchase price of the product to the Customer and record the product as “destroyed”. Any customization fees, upgrades or installations fees are non-refundable per the license agreement.

CUSTOMER INFORMATION:

REASON FOR RETURN:

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE